DELTIC™
WASH FORCE
Car Wash Design - Build - Service - Supply

Accessibility for Ontarians with Disabilities Act (AODA)
Deltic AODA Statement of Commitment

Deltic Wash Force is committed to providing excellent, barrier-free service to all our clients, employees, and visitors. We believe in integration and equal opportunity, and we are dedicated to treating people with disabilities in a way that allows them to maintain their dignity and independence.
We respect and uphold our requirements under the Accessibility for Ontarians with Disabilities Act (AODA). We are committed to identifying, removing, and preventing accessibility barriers across our service operations through the following measures:

- Accessible Customer Service: Our service team is trained to interact and communicate effectively with people who have various types of disabilities. We welcome assistive devices, support persons, and service animals in all customer-facing areas of our business.

- Notice of Service Disruptions: In the event of a planned or unexpected disruption to our facilities or services usually used by people with disabilities, we will provide prompt notice. This notice will include the reason for the disruption and its anticipated duration.

- Accessible Formats: We will provide or arrange for the provision of accessible formats and communication supports for clients and employees upon request, consulting with them to determine their specific needs.

- Feedback Process: We welcome feedback on how we provide our services. Clients can submit feedback via email at accounting@delticwash.com by phone at 705-728-7196 ext. 2 or in person at our office.